



**R** RightSource Compliance

## BETTER CONSULTING. BETTER RESULTS. BETTER LIVING.

Since 2008, RightSource has served over 150 companies throughout the United States, equipping each with reliable, cutting-edge strategies that create permanent practices and optimized solutions. Our unique expertise in both **affordable compliance** across all program types and **property management software systems** allows us to determine a customized approach to best improve the entire organization's business process, regardless of size. Our **expert team** and powerful culture of innovation, collaboration, and forward-thinking constantly challenges us to better serve our industry. By assisting site and corporate staff to optimize their **operational performance** and better serve their communities, RightSource strives to achieve the goal of **better living** for all.

**Single-Source Partner** RightSource offers a full suite of compliance and consulting solutions to guarantee that we will be an expert partner throughout the compliance process and the entire business process as well as training and support.

**Expertise** The RightSource team has a combined 50 years experience providing solutions in Yardi Voyager™, RealPage OneSite™, Boston Post™ and other property management systems. In addition, our experts hold industry compliance certifications including HCCP, COS, HCM-HF, AHM, SCHM and TACCS.

**Results-Driven Approach** Our team of professionals are driven to bring you the highest quality and most innovative solutions, matching your organization's needs.

# Software and Compliance Consulting

RightSource offers technology, business process, and compliance consulting, equipping client with reliable strategies that create permanent practices and optimized solutions.

Implement software incorporating your organization's unique needs, industry leading practices, and years of affordable experience to develop an optimized system.

Optimize software by refining your current system using a consistent and thorough approach to streamline business processes and take full advantage of great technology.

Upgrade software using a tested method of careful planning and dedicated resources that support software upgrades every step of the way.

Help Desk and Training for all property management systems including Yardi Voyager™ and RealPage OneSite™ featuring industry-leading 24 hour response and resolution times.

## How we've helped

Related Companies turned to RightSource to provide business process improvement and Yardi Voyager implementation for its affordable operations. RightSource partners with organizations to implement scalable business processes and streamline asset management and compliance operations. Together, RightSource and Related Companies successfully optimized business processes and implemented Yardi Voyager™ for a 948 unit site in less than 60 days.

## Benefits

- Discover the current state of software and business processes
- Analysis of technology, workflows, and security
- Operational audit and optimization
- Guided set-up process and enhancements
- Customized solutions and leading practices
- Ongoing help desk support
- State-of-the-art training solutions
- Expert recommendations and execution across all program types for any property management system.

# Compliance Processing

RightSource provides affordable housing program expertise to ensure ongoing compliance management and processing services for owners, operators and investors.

## Scalable and Affordable Processing Solutions Include:

- TRACS processing
- EIV monitoring, investigation and resolution
- Yardi Voyager™, RealPage OneSite™ and BostonPost™ property setup
- Single family REO audit and regulatory assurance
- General compliance transaction consulting
- Resident file audit, reorganization and restoration
- Ongoing file certification review and approvals with real-time internal audits across many affordable program types

## How we've helped

WinnResidential selected RightSource to support compliance operations by auditing its site certification files and delivering critical file restoration functions to ensure ongoing compliance with all regulations. By applying industry leading practices, RightSource provides organizations the tools and services necessary to restore full compliance at troubled or distressed sites. As a result of the file restoration efforts, WinnResidential received satisfactory scores on the next year's audit.

## Benefits

- Assurance that compliance requirements are always fulfilled and reviewed.
- Expertise in many different housing programs and all geographic areas
- 24 hour response time on all file reviews
- Customized solution to your organization's needs
- Enhance and improve the property acquisition process
- Offload your tax-credit liability
- Lower risk and cost of fraud
- Increase occupancy and resident satisfaction

Learn more about our capabilities, view case studies, or discuss how we can help:

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